ASSURANT® | American Bankers Insurance Company of Florida

LIFETIME MILESTONES/LIFE EVENTS/ CELEBRATION EVENTS CLAIM FORM

WE'RE HERE TO HELP! Please note the following important information regarding filing a claim with Assurant.

- It is important that you complete all required sections and include documentation to avoid delays in processing your claim.
- If required, use a separate sheet of paper to include the name and account numbers of multiple accounts also covered by Assurant.
- You are responsible for continuing to make payments on your account until a decision is made by us on any claim submitted under the Certificate.

Complete sections for your claim type as identified below:

Review the checklist to make sure that you have provided all required documentation and have completed, signed and obtained signatures for all required sections in full.

1 FOR ALL CLAIMS

- ☐ Complete and sign Section 1 & 2.
- ☐ **NOTE:** If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.

2 FOR LIFETIME MILESTONES / LIFE EVENTS / CELEBRATION EVENTS CLAIMS

- ☐ Attach your documentation.

3 SEND US THE COMPLETED FORMS AND ALL SUPPORTING DOCUMENTATION

Upload your documents for faster processing.

Online: cardbenefits.assurant.com

Alternatively, you can mail the documents.

Mail: Assurant, Financial Claims,
P.O. Box 7000 Kingston, ON K7L 5V3

We recommend that you retain copies of all documentation submitted to us for review.

Once your claim has been submitted, please allow 15 business days for processing. All benefit payments are paid directly to your creditor, and will be shown on your monthly billing statement.

WE'RE HERE TO HELP!
Please visit cardbenefits.assurant.com

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Financial Claims, P.O. Box 7000, Kingston, Ontario K7L 5V3
Telephone: 1-800-361-5344

PLEASE COMPLETE FORM, SAVE FILE AND UPLOAD TO CARDBENEFITS.ASSURANT.COM

SECTION 1

PRIMARY CARDHOLDER INFORMATION

Please complete for all claims being submitted

CREDITOR NAME	ACCOUNT NUMBER

NAME OF PRIMARY CARDHOLDER

LAST NAME	FIRST NAME, MIDDLE INITIAL	DATE OF BIRTH (MM / DD / YYYY)	AGE

PREFERRED METHOD OF CONTACT	EMAIL ADDRESS
☐ MAIL ☐ EMAIL	

ADDRESS

STREET	CITY	PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER
				( )

NAME OF CLAIMANT

LAST NAME	FIRST NAME, MIDDLE INITIAL	DATE OF BIRTH (MM / DD / YYYY)

RELATIONSHIP TO PRIMARY CARDHOLDER	WHAT LIFETIME MILESTONE / LIFE EVENT / CELEBRATION EVENT ARE YOU CLAIMING FOR?

SECTION 2

AUTHORIZATION

I AUTHORIZE any current or former employer, worker's compensation body, physician, hospital, clinic, insurance company, law enforcement agency, fire department, or other entity or person, including the group policyholder, that has any personal, financial or medical records or knowledge in regard to the claimant/deceased, to release and provide full details (including furnishing copies) of all available personal, financial and medical information records and knowledge, including prior medical history, toxicological or pathological findings which they may possess to the above noted insurer(s) in regard to the claim, its authorized administrator (ASSURANT), its re-insurer, or their respective agents.

The information is to be used in the evaluation of an insurance claim and for the purposes relating to such claim. This consent shall be valid during the continuation of such claim.

I also authorize the insurer, its authorized administrator, its re-insurers, the group policyholder and their respective agents to exchange and or transmit information concerning this claim to the organization listed above as necessary to evaluate this claim.

I understand that in executing this authorization, I waive the right for such information to be privileged. A photocopy of this authorization shall be considered as effective and valid as the original.

I confirm and understand that the information provided is true and accurate to the best of my knowledge. This claim shall be void if, whether before or after the loss, I concealed or misrepresented any facts, or if any documents submitted have concealed or misrepresented any fact or circumstance concerning this claim.

☐ By checking this box, I acknowledge that the above statement is true as of ______________________________

CLAIMANT SIGNATURE	DATE (MM / DD / YYYY)

VERBAL RELEASE OF INFORMATION

Customer privacy and the protection of private and confidential information is important to us. We do understand that in some cases, a claimant may wish to have someone speak to Assurant on his or her behalf. Please complete this authorization section if you wish to have another individual discuss the details of your claim. Without this authorization we are unable to speak to anyone other than the claimant.

I give my authorization to Assurant to speak to ____,

who is my ______________________________, with regard to my claim.

☐ By checking this box, I acknowledge that the above statement is true as of ______________________________

CLAIMANT SIGNATURE	DATE (MM / DD / YYYY)

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