

WE'RE HERE TO HELP! Please note the following important information regarding filing a claim with Assurant.

- It is important that you complete all required sections and include documentation to avoid delays in processing your claim.
- You are responsible for continuing to make your regular scheduled payments until a decision is made by us on any claim submitted under the Certificate.
- For faster processing, we recommend you file your claim online at claims.assurant.com.

Complete sections for your claim type as identified below:

Review the checklist to make sure that you have provided all required documentation and have completed, signed and obtained signatures for all required sections in full.

1

FOR ALL CLAIMS

- Complete and sign Section 1 & 2.
- NOTE:** If you wish to authorize a family member or friend to speak on your behalf, please complete the 'Verbal Release of Information', part of Section 2. This authorization will allow them to discuss your claim with a representative of Assurant if you are not available.

2

FOR INVOLUNTARY UNEMPLOYMENT CLAIMS

- For Involuntary Unemployment, please submit your claim form as soon as possible.
- Have your former employer complete Section 3.
- If unable to have Employer's Statement completed, please complete the form yourself, provide a copy of your Record of Employment and provide last 2 consecutive pay stubs.
- Please provide proof of receipt of Employment Insurance benefits.

3

PLEASE RETURN YOUR FORM AND/OR SUPPORTING DOCUMENTATION IN ONE OF THE FOLLOWING WAYS:



Upload your documents for faster processing.
Online: login at claims.assurant.com



Visit your easyfinancial branch



Call (855) 996-3279



Mail: Assurant, Financial Claims,
1945 King Street East, Suite 100, Hamilton, Ontario L8K 1W2

We recommend that you retain copies of all documentation submitted to us for review.

All benefit payments are paid directly to your creditor.

WE'RE HERE TO HELP!
Please visit claims.assurant.com



SECTION 1

FOR FASTER CLAIM PROCESSING: Please complete form, save file and upload to claims.assurant.com

CLAIMANT INFORMATION Please complete for all claims being submitted

Involuntary Unemployment

<input type="checkbox"/> CHECK HERE IF YOU ARE FILING A CLAIM FOR MORE THAN ONE LOAN/ACCOUNT					
PLEASE LIST ALL LOAN/ACCOUNT NUMBERS (You can find this information on your loan/account documents)					
NAME OF PRIMARY DEBTOR/CO-DEBTOR (FIRST NAME ON PROMISSORY NOTE)					
LAST NAME		FIRST NAME, MIDDLE INITIAL		DATE OF BIRTH MM DD YYYY	
ADDRESS					
STREET		CITY	PROVINCE	POSTAL CODE	CONTACT TELEPHONE NUMBER ()
NAME OF CLAIMANT					
LAST NAME		FIRST NAME, MIDDLE INITIAL		EMAIL ADDRESS	RELATIONSHIP TO PRIMARY DEBTOR/CO-DEBTOR
DO YOU QUALIFY TO RECEIVE EMPLOYMENT INSURANCE BENEFITS FROM SERVICE CANADA? <input type="checkbox"/> YES <input type="checkbox"/> NO		HAVE YOU RETURNED TO WORK? <input type="checkbox"/> YES <input type="checkbox"/> NO	IF YES, WHAT DATE DID YOU RETURN TO WORK? MM DD YYYY		ARE YOU RECEIVING INCOME/WAGES FROM AN EMPLOYER? <input type="checkbox"/> YES <input type="checkbox"/> NO

SECTION 2

AUTHORIZATION AND CLAIMS ASSISTANCE Please certify that the information given here is true and correct.

I AUTHORIZE any current or former employer, worker's compensation body, physician, hospital, clinic, insurance company, law enforcement agency, fire department, or other entity or person, including the group policyholder, that has any personal, financial or medical records or knowledge in regard to the claimant/deceased, to release and provide full details (including furnishing copies) of all available personal, financial and medical information records and knowledge, including prior medical history, toxicological or pathological findings which they may possess to the above noted insurer(s) American Bankers Life Assurance Company of Florida and/or American Bankers Insurance Company of Florida hereinafter collectively referred to as "Assurant", in regard to the claim, its authorized administrator, its re-insurer, or their respective agents.

The information is to be used in the evaluation of an insurance claim and for the purposes relating to such claim. This consent shall be valid during the continuation of such claim.

I also authorize the insurer, its authorized administrator, its re-insurers, the group policyholder and their respective agents to exchange and or transmit information concerning this claim to the organization listed above as necessary to evaluate this claim.

I understand that in executing this authorization, I waive the right for such information to be privileged. A photocopy of this authorization shall be considered as effective and valid as the original.

I confirm and understand that the information provided is true and accurate to the best of my knowledge. This claim shall be void if, whether before or after the loss, I concealed or misrepresented any facts, or if any documents submitted have concealed or misrepresented any fact or circumstance concerning this claim.

By checking this box, I acknowledge that the above statement is true as of _____

CLAIMANT SIGNATURE	DATE MM DD YYYY
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Assurant understands that easyfinancial employees and/or third parties acting on behalf of easyfinancial, may play an important role in assisting you with the claim process (e.g., filing your claim form, submitting other required claim documents and discussing your claim status). In order to protect your privacy, we require your explicit consent to discuss your claim with easyfinancial employees and/or third parties acting on behalf of easyfinancial. Your consent is specific to this claim only and you have the right to withdraw your consent at any time. You may choose to submit your claim information directly to Assurant as noted on this claim form.

I give permission to Assurant to share my claim status and claim details with easyfinancial employees and/or third parties acting on behalf of easyfinancial assisting me with my claim. I am aware and acknowledge that my claim status and claim details may include **sensitive personal information (medical and otherwise)**.

CLAIMANT SIGNATURE	DATE MM DD YYYY
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VERBAL RELEASE OF INFORMATION

Customer privacy and the protection of private and confidential information is important to us. We do understand that in some cases, a claimant may wish to have someone speak to Assurant on their behalf. Please complete this authorization section if you wish to have another individual, other than an organization or representative of an organization, discuss the details of your claim. Without this authorization we are unable to speak to anyone other than the claimant.

I give my authorization to Assurant to speak to _____ who is my _____, with regard to my claim.

By checking this box, I acknowledge that the above statement is true as of _____

CLAIMANT SIGNATURE	DATE MM DD YYYY
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SECTION 3**EMPLOYER'S STATEMENT**

Please complete if a Record of Employment is not available. To be completed by Employer without expense to the Insurance Company. I am the employer of the named Insured, and for the purpose of furnishing information to the named Insurance Company to induce payment of claim of said employee, do certify as follows:

EMPLOYEE'S INFORMATION					
EMPLOYEE'S NAME					
LAST NAME		FIRST NAME		DATE HIRED MM DD YYYY	
NUMBER OF HOURS WORKED PER WEEK	EMPLOYEE'S JOB TITLE				
TYPE OF EMPLOYMENT <input type="checkbox"/> PERMANENT <input type="checkbox"/> SEASONAL <input type="checkbox"/> TEMPORARY <input type="checkbox"/> CONTRACT <input type="checkbox"/> SELF-EMPLOYED					
DATE OF JOB LOSS NOTICE PROVIDED MM DD YYYY	LAST DAY WORKED MM DD YYYY	DATE RETURNED TO WORK MM DD YYYY	DID EMPLOYEE RECEIVE SEVERANCE? <input type="checkbox"/> YES <input type="checkbox"/> NO	DATE SEVERANCE ENDS MM DD YYYY	
REASON FOR INTERRUPTION OF EMPLOYMENT					
ADDITIONAL COMMENTS					
COMPANY INFORMATION					
NAME OF COMPANY			CONTACT TELEPHONE NUMBER ()		
ADDRESS					
STREET		CITY	PROVINCE	POSTAL CODE	
COMPLETED BY					
TITLE					
LAST NAME		FIRST NAME			
EMAIL ADDRESS FOR COMPANY REPRESENTATIVE		SIGNATURE		DATE MM DD YYYY	